



Information, Rules and Regulations for Animal Boarding

ALL ANIMALS

🐾 Reservations for all animals are highly encouraged by calling 515-289-0626 for the North Des Moines location or 515-987-7918 for the Clive location. Drop-ins will be accommodated if space is still available. Reservations need to be cancelled by 5 pm at least 2 days prior to the scheduled drop-off day or a non-cancellation fee of \$25 per animal will be applied. Failure to show on the scheduled drop-off day will result in the non-cancellation fee as well as forfeit of the remaining reservation days. If you decide to pick up your pet more than 4 nights prior to your original scheduled pick-up date, you will be charged for the remainder of the entire stay at the full price for boarding.

🐾 Hours for pick-up and drop-off: Monday through Friday from 7 am to 6 pm, Saturday from 8 am to 10 am and 4 pm to 6 pm, Sunday from 4 pm to 6 pm. We are open for boarding 365 days a year, however we are closed to the public on New Year's Day, Easter Sunday, Independence Day, Thanksgiving Day, and Christmas Day.

- If you would like to pick-up your pet at any other time, there will be an additional \$20 charge, on top of the extra night charge.

🐾 Enrollment: An enrollment form and a signed Client Agreement are required prior to the first boarding stay.

🐾 Fees: All services must be paid by the end of the pet's stay. We accept cash, personal checks, and credit cards (Visa and MasterCard).

🐾 Food: 4 Paws Unleashed, Inc. will supply Science Diet Big Bites and Small Bites to all cat and dog boarders. However, if your pet is on a special diet or to avoid upset stomachs that can be caused by introducing a new food, we encourage owners to bring their pets' food with them and 4 Paws Unleashed, Inc. will happily serve it.

- We can refrigerate and heat food as needed.
- We will keep to your pets' normal eating routine as close as possible.

🐾 Medications: Any medications, including injections, can be administered during your animals' stay at 4 Paws Unleashed, Inc. which is owned and managed by a degreed and experienced Veterinary Technician.

🐾 Emergency Medical Care - if the need for medical care should arise, all efforts will be made to use the veterinarian listed by you on the enrollment form. However, if that veterinarian is unavailable or other circumstances arise, 4 Paws Unleashed, Inc.'s veterinarians on record is Ankeny Veterinary Clinic, Creature Comforts, and Waukee/Clive Veterinary Clinic.

🐾 Cleaning: 4 Paws Unleashed, Inc. cleans and disinfects all exposed areas daily to fight against odor and diseases. We are licensed and inspected by the Health Department regularly to ensure a clean and safe environment for all our guests.

DOG BOARDING

🐾 Shots: Vaccination requirements are the same as Doggie Daycare which include being current on Rabies, DHLPP, and Bordatella (kennel cough). Records may be faxed by you or your vet to North Des Moines 515-289-0727 or Clive 515-987-6729.

A copy of your dog's vaccination record showing the above items is required before your dog can attend daycare or be boarded with 4 Paws Unleashed, Inc.

🐾 Beds/Blankets: Clean dog beds/blankets are supplied in each of our kennels and runs along with food and water dishes. However, you are always welcome to bring your own bed or blanket if you think your dog may be more comfortable with his favorite one from home. (4 Paws Unleashed Inc. is not responsible for lost or damaged belongings)

🐾 Toys: You are encouraged to bring favorite toys from home which may generate a more enjoyable stay for your dog.

🐾 Treats: With the owner's permission, bedtime treats will be provided.

CAT BOARDING

🐾 Vaccination requirements include Rabies and FVRCP and Feline Leukemia.

A copy of your cat's vaccination record showing the above items is required before your dog can be boarded with 4 Paws Unleashed, Inc.

🐾 Cat condos will be provided.

🐾 Toys: Please feel free to bring any favorite toys or other items your cat may enjoy during his stay.

OTHER ANIMAL BOARDING (All animals are welcome including birds, hamsters, guinea pigs, spiders, fish, and reptiles including snakes, iguanas, etc.)

🐾 Cages: 4 Paws Unleashed, Inc. has limited cages available on a first come, first serve basis for particular animals. Please discuss availability when making a reservation or plan on bringing your own cage.

🐾 Food/Treats: Food and treats for all animals besides cats and dogs must be supplied by the owners and 4 Paws Unleashed, Inc. will happily serve it.

- We can refrigerate and heat food as needed.
- We will keep to your pets' normal eating routine as close as possible.

🐾 Toys and other items: Please feel free to bring any favorite toys or other items your pet may enjoy during his stay.