



## Information, Rules and Regulations for Doggie Daycare

🐾 **Screening:** Not all dogs are good candidates for doggie daycare and each must be screened before they can join 4 Paws Unleashed, Inc. This screening is to ensure the safety of all our dogs by evaluating temperament and aggressiveness. 4 Paws Unleashed, Inc. reserves the right to turn away any dog unsuitable for this environment.

- At the screening, 4 Paws Unleashed, Inc. will assess your dog by asking you some questions regarding the dogs behavior, evaluating the dog without the parent present, and slowly introducing your dog into a group environment.

🐾 **Enrollment:** An enrollment form and a signed Client Agreement are required for enrollment.

🐾 **Shots:** Vaccination requirements are the same as boarding which include being current on Rabies, Distemper/Parvo, and Bordatella (kennel cough). Records may be faxed by you or your vet to the North Des Moines building at 515-289-0727 or to the Clive building at 515-987-6729.

***A copy of your dog's vaccination record showing the above items is required before your dog can attend daycare or be boarded with 4 Paws Unleashed, Inc.***

🐾 **Spayed or Neutered:** All dogs must be spayed or neutered if over 6 months old.

🐾 **Holidays:** Doggie daycare is closed the following holidays: New Years Day, Memorial Day, July 4, Labor Day, Thanksgiving, and Christmas.

🐾 **Hours:** Monday through Friday from 7 am to 6 pm (closed for naptime from noon to 2 pm). A late charge of \$1 per minute past 6 pm will be applied until 6:30 pm. After 6:30 pm, your dog will be placed into over-night boarding for an additional \$10.

🐾 Facilities: 4 Paws Unleashed, Inc. has both indoor and outdoor facilities complete with wading pools in the summer. Various climbing equipment, toys, tennis balls and agility gear will be used daily to give your dog a complete work out.

🐾 Nap Time: Your dog's day at 4 Paws Unleashed, Inc. will include a two-hour nap time from noon to 2 pm. Individual crates and/or pet beds will be supplied. Many dogs are unaccustomed to the level of constant activity they will endure for the rest of the day so a nap is necessary to rejuvenate them.

- Remember that even with a nap, your dog will likely be happy but weary at home from his active day.

🐾 Water is provided at all times but your dog may still drink more than usual at home after daycare.

🐾 Food: If you would like your dog to be fed midday, all food must be brought in single-serving portions in air-tight containers and 4 Paws Unleashed, Inc. will happily serve it. We can refrigerate and heat food as needed.

🐾 Fees: All services must be paid by the end of the day. Convenient punch passes for multi-day increments are available to be purchased. Punch passes are available in 5, 10, and 20 day increments which are good for 3 months from date of purchase and are non-refundable.

- We accept cash, personal checks, and Visa or MasterCard.

🐾 Behavior: The dogs' behavior will be constantly monitored to avoid incidents. However, we are equipped with shaker cans and water squirt bottles to break up any episodes if the need arises. Certain aggressive behaviors will not be allowed at 4 Paws Unleashed, Inc. Discipline will include time-outs in a kennel by themselves for 5-10 minutes. If the behavior continues, the dog may be asked to leave the playgroup.

🐾 Roughhousing: Even under constant supervision, your dog may still get an occasional nip, scratch or pulled muscles from new levels of activity.

🐾 Fleas/Ticks: 4 Paws Unleashed, Inc. highly recommends all dogs be on a flea/tick and parasite preventative such as Front Line, Sentinel, or Program. If at any time during care a dog is noticed to have fleas or ticks, they will be placed in an individual kennel for the rest of the day and not allowed back until the problem is resolved.

🐾 Dirt: Dogs at play may get dirty, especially those with longer hair which may get matted. Baths and brush outs can be scheduled during the day for an additional fee.

🐾 Toenails: Excessively long toenails may cause injury. You will be notified if you dog's nails are too long. Nail clipping/ear cleaning can be scheduled during the day for an additional fee. If, at your next visit, the nails have not been trimmed, 4 Paws Unleashed, Inc. will trim them at the parent's expense.

🐾 Medications: Any medications, including injections, can be administered during your animals' stay at 4 Paws Unleashed, Inc. which is owned and managed by a degreed and experienced Veterinary Technician.

🐾 Treats: With the owner's permission, treats will be given before nap time.

🐾 Emergency Medical Care - if the need for medical care should arise, all efforts will be made to use the veterinarian listed by you on the enrollment form. However, if that veterinarian is unavailable or other circumstances arise, 4 Paws Unleashed, Inc.'s will use their veterinarian on record.

🐾 Storage bins will be available to store leashes, lunch, or other belongings during the day. Each bin will be labeled with you dog's name on it.

🐾 Cleaning: 4 Paws Unleashed, Inc. cleans and disinfects all exposed areas daily to fight against odor and diseases. We are licensed and inspected by the Health Department regularly to ensure a clean and safe environment for of all our guests.

🐾 Referrals: 4 Paws Unleashed, Inc. appreciates our customers and values any referrals. We are happy to offer 1 free day of daycare for each new customer referral.

🐾 Gift certificates: 4 Paws Unleashed, Inc. has gift certificates available to purchase for your dog-loving friends and family.